Unbundled Network Elements Platform (UNE-P)

Product	Activity/Features	Services Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
UNE-P Centrex 21 (Continued)	Removal of CO Features		24 hours manual 20 minutes Fully Electronic Flow Through from IMA to SOP	Same business day if request is received before noon MT, otherwise next business day. Due Date, but not APP Date, may be Saturday.	24 hours OOS 48 hours
	Non-Designed New Installs, Address Changes, and Change Requests adding new lines Facility Check indicates "AVAILABLE DISP. REQ" and DISPATCH "YES"**		24 hours	Next available due date as indicated by Appointment Scheduler Note: Appointment Scheduler minimum default interval is Three (3) Business Days. Colorado and Minnesota only: Appointment Scheduler minimum default interval is Two (2) Business Days	24 hours OOS 48 hours AS
	Deny/Restore	Treatment for Non-payment issue	24 hours	Same business day if request received before noon MT, otherwise next business day. Due Date, but not APP Date, may be Saturday. If request is submitted after noon MT, and a same day due date is required, follow the escalation process detailed at www.qwest.com/wholesale/clecs/exescover.html	24 hours OOS 48 hours AS

^{**} Centrex 21 Installation activity requires 'Dispatch yes'.

Unbundled Network Elements Platform (UNE-P)

Product	Activity/Features	Services Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
UNE-P Centrex Plus / UNE-P	Commun Mock Coun	gration Required	English and State		
Centron			10 July 10 Jul		"种种"并是 。
[Centron in MN only]	Establish Common Block	1 to 21 Lines - No Optional Features	72 hours	Twenty (20) Business Days	24 hours OOS 48 hours AS
		1 to 21 Lines - w/ Optional Features (i.e., Automatic Route Selection (ARS), DFIs, SMDR, Uniform Call Distribution (UCD).)	192 hours	ICB	24 hours OOS 48 hours AS
		22 or more Lines with or without Optional Features	192 hours	ICB	24 hours OOS 48 hours AS
	Feature Additions requiring Common Block activity per Common Block	1 to 10 Lines	72 hours	Twenty (20) Business Days	24 hours OOS 48 hours AS
	Collinion Diock	11 or more Lines	192 hours	ICB	24 hours OOS 48 hours AS

Unbundled Network Elements Platform (UNE-P)

Product	Activity/Features	Services Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
UNE-P Centrex Plus / UNE-P Centron (continued) [Centron in MN only]	Control of Cole Control				
[cention in Mix only]	Line Class Codes (LCCs)/ CAT/NCOS/DPAT additions/changes requiring Common Block work.	Per Common Block (must be existing Line Class Codes (LCCs)/ CAT/NCOS/DPAT)	72 hours	Five (5) Business Days	24 hours OOS 48 hours AS
		If new LCC/CAT/NCOS/DPA T	72 hours	Twenty (20) Business Days	24 hours OOS 48 hours AS
	Centrex Management System (CMS)	New Common Blocks & Cust ID's (lines installed at the same time the Common Block is installed)	72 hours	Twenty (20) Business Days (after the initial Common Block & associated lines are installed)	N/A
	Designed Services subsequent to initial Common Block installation	Tie Lines/DFI/FX	72 hours	Thirteen (13) Business Days (may be longer due to facility due date requirements)	24 hours OOS 48 hours AS

Product	Activity/Features	Services Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
UNE-P Centrex Plus / UNE-P Centron [Centron in MN only]	No Stranger (1684)				
	CMS	Additional/New Station Lines to be added to CMS	72 hours	Five (5) Business Days after line is installed	N/A
	Network Access Registers (NARs)	Additions	72 hours	Five (5) Business Days	N/A
		Change from Non Blocked to Blocked Service	192 hours	ICB	N/A
	Station Lines (subsequent to the establishment of the Common Block)	1 to 10 Lines per location	72 hours	Five (5) Business Days or Next available due date thereafter as indicated by Appointment Scheduler.	24 hours OOS 48 hours AS
	Includes: Conversions New Lines Moves	11 to 20 Lines per location	72 hours	Ten (10) Business Days or Next available due date thereafter as indicated by Appointment Scheduler.	24 hours OOS 48 hours AS
	NOTE: On conversions, numbers are "chipped" into the Common Block at the time of installation.	21 or more Lines per location	192 hours	ICB	24 hours OOS 48 hours AS

Unbundled Network Elements Platform (UNE-P) and Unbundled Network Elements Combinations (UNE-C)

Product	Activity/Features	Services Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
UNE-P Centrex Plus / UNE-P Centron (continued) [Centron in MN only]		ng transmissioners.			
	Line Feature changes/additions/ removals	1 to 19 Lines	24 hours	Three (3) Business Days	24 hours OOS 48 hours AS
		20 or more Lines	192 hours	ICB	24 hours OOS 48 hours AS
	Deny/Restore	Treatment for Non-payment issue (Requires LCC change only)	24 hours manual	Same business day if request received before noon MT, otherwise next business day. If request is submitted after noon MT, and a same day due date is required, follow the escalation process detailed at www.qwest.com/wholesale/clecs/exescover.html	24 hours OOS 48 hours AS
	Designed Services subsequent to initial Common Block installation	Tie Lines/DFI/FX	72 hours	Thirteen (13) Business Days (may be longer due to facility due date requirements)	24 hours OOS 48 hours AS
	ARS	Subsequent to Common Block Installation	72 hours	Twenty (20) Business Days (may be longer if the activation of ARS is tied to a Private Line facility installation)	24 hours OOS 48 hours AS

Damain

Product	Activity/Features	Services Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
UNE-P Centrex Plus / UNE-P Centron (continued)		organication Required.			
[Centron in MN only]		Changes to Patterns: 1 to 25 changes 26 to 50 changes 51 or more changes	72 hours	Business Days: Five (5) days Ten (10) days Twenty (20) days	24 hours OOS 48 hours AS
		Adding new Patterns	72 hours	Twenty (20) Business Days	24 hours OOS 48 hours AS

Product	Activity/Features	Services Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
UNE-P Centrex Plus / UNE-P Centron (continued) [Centron in MN only]	No Common Block Conf	Maranon Redanced			
	UCD	Per Request	72 hours	Thirteen (13) Business Days	24 hours OOS 48 hours AS
	Additional Numbers subsequent to initial Common Block installation NOTE: Additional numbers are "chipped" into the Common Block at the time of request.	Blocks (No limit on amount of numbers.)	72 hours	Five (5) Business Days	N/A

Product	Activity/Features	Services Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
Conversions to UNE-P PAL	Conversion As Is	1 to 19 Lines	24 hours	Same business day if received before noon MT, or, Next business day if received later than noon MT	24 hours OOS 48 hours AS
	·	20 or more Lines	48 hours	ICB	24 hours OOS 48 hours AS
_	Conversion As Specified	1 to 19 Lines	24 hours	Depends on changes requested. For instance, feature changes would follow feature change guidelines	24 hours OOS 48 hours AS
		20 or more Lines	48 hours	Depends on changes requested. For instance, feature changes would follow feature change guidelines	24 hours OOS 48 hours AS

Product	Activity/Features	Services Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
UNE-P PAL (Continued)	Number Changes without inward line activity	1 to 19 Lines	24 hours	Three (3) Business Days	24 hours OOS 48 hours AS
(Continued)				Colorado and Minnesota only: Two (2) Business Days	
		20 to 39 Lines	48 hours	Four (4) Business Days	24 hours OOS 48 hours AS
		40 or more Lines	192 hours	ICB	24 hours OOS 48 hours AS
	Addition or change of CO Features provided on 'Feature Exception List -		24 hours manual 20 minutes Fully	One (1) Business Day	24 hours OOS 48 hours AS
	l Day'		Electronic Flow Through from IMA to SOP		
	Addition or change of CO Features provided on 'Feature Exception List – 2 Day' Addition or change of CO 24 hours manual Two (2) Business Days 20 minutes Fully Electronic Flow Through	Two (2) Business Days	24 hours OOS 48 hours AS		
	Addition or change of CO Features not provided on		from IMA to SOP 24 hours manual	Three (3) Business Days	24 hours OOS 48 hours AS
	'Feature Exception List- 1 Day' or 'Feature Exception List - 2 Day'	ture Electronic Flow Through Two (2) Business Days			
	PIC/LPIC		24 hours manual 20 minutes Fully Electronic Flow Through from IMA to SOP	One (1) Business Day	24 hours OOS 48 hours AS
	Suspend/Restore	Add/remove "vacation hold"	24 hours	Next Business Day	24 hours OOS 48 hours AS

Product	Activity/Features	Services Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
1	Deny/Restore	Treatment for Non-	24 hours	Same business day if request	24 hours OOS
		payment issues		received before noon MT,	48 hours AS
				otherwise next business day	
				(includes Saturday)	
1				If request is submitted after noon	
Ì	· ·			MT, and a same day due date is required, follow the escalation	
		· ·		process detailed at	
				www.qwest.com/wholesale/clecs	
				/exescover.html	

Product	Activity/Features	Services Ordered	FOC Guidelines	Installation Guidelines	Kepair Guidelines
New UNE-	New Installs, Address	1 to 19 Lines	24 hours	Next available due date as indicated by	24 hours OOS
P PAL (Continued)	Changes, Changes with inward line activity			Appointment Scheduler Note: Appointment Scheduler minimum default interval is Three (3) Business Days.	48 hours AS
	Facility Check indicates "AVAILABLE DISP. REQ" and DISPATCH "YES"			Colorado and Minnesota only: Appointment Scheduler minimum default interval is Two (2) Business Days	
		20 to 39 Lines	48 hours	Four (4) Business Days or next available due date thereafter as indicated by Appointment Scheduler.	24 hours OOS 48 hours AS
		40 or more Lines	192 hours	ICB	24 hours OOS 48 hours AS

Product	Activity/Features	Services Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
New Installation and Conversion of Qwest DSL service with compatible UNE-P combinations	Installation of Qwest DSL service with existing, loop-qualified, compatible UNE-P combination service, or Conversions of existing Qwest DSL service, as specified. or Speed changes or Host changes on existing service		48 hours	Five (5) Business Days	24 hours
	Loop Conditioning		24 hours	Fifteen (15) Business Days	N/A

UNE Combinations (UNE-C) -- Enhanced Extended Loop (EEL) and Loop Mux Combination (LMC)

Product	Activity/Features	Services Ordered	FOC Guidelines	Installation Guidelines	Guidelines
Enlanced Researced					i jarija was
Loop Mux Combination DS0 or VG Equivalent	New, or conversion as specified.	1 to 8 Circuits	48 hours	Zone 1: Five (5) Business Days Zone 2: Six (6) Business Days	4 hours Zone 1 4 hours Zone 2
		9 to 16 Circuits	48 hours	Zone 1: Six (6) Business Days	4 hours Zone 1
				Zone 2: Seven (7) Business Days	4 hours Zone 2
d d		17 to 24 Circuits	48 hours	Zone 1: Seven (7) Business Days	4 hours Zone 1
				Zone 2: Eight (8) Business Days	4 hours Zone 2
		25 or more Circuits	192 hours	ICB	4 hours

Repair

Enhanced Extended Loop (EEL) and Loop Mux Combination (LMC)

Product	Activity/Features	Services Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
Enhanced Extended L Loop Mux Combinati					gare to com
DS1	New, or conversion as specified.	1 to 8 Circuits	48 hours	Zone 1: Five (5) Business Days	4 hours Zone 1
				Zone 2: Eight (8) Business Days	4 hours Zone 2
		9 to 16 Circuits	48 hours	Zone 1: Six (6) Business Days	4 hours Zone 1
				Zone 2: Nine (9) Business Days	4 hours Zone 2
		17 to 24 Circuits	48 hours	Zone 1: Seven (7) Business Days	4 hours Zone 1
				Zone 2: Ten (10) Business Days	4 hours Zone 2
		25 or more Circuits	192 hours	ICB	4 hours

Enhanced Extended Loop (EEL) and Loop Mux Combination (LMC)

Product	Activity/Features	Services Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
Enhanced Extended Lo Loop Mux Combination	Mark Control			A Section 1885	
DS3	New, or conversion as specified.	1 to 3 Circuits	48 hours	Zone 1: Seven (7) Business Days	4 hours Zone 1
				Zone 2: Nine (9) Business Days	4 hours Zone 2
		4 or more Circuits	48 hours	ICB	4 hours

Enhanced Extended Loop (EEL) and Loop Mux Combination (LMC)

Product	Activity/Features	Services Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
Ephancet Extended to	gr.(BEL) — Conversion ;	Private Sile of	Talk and the second	and the second second	
Loop Mux Combination DS0, DS1, DS3	(LMC) Conversion Conversion as is	1-24 Circuits	48 hours	ICB	4 hours
		25 or more Circuits	192 hours	ICB	4 hours

Resale

For Resale POTS Residence and Business, Saturday due dates are available under the following circumstances:

- ☐ The Saturday DDD must be at least the standard interval.
- For dispatched orders, a Saturday appointment must be available and reserved in Appointment Scheduler.

For Resale POTS non-dispatched orders, Saturday is counted as part of the standard installation interval, even if a Saturday due date is not desired. For example: when the standard interval is 2 Business Days, an LSR submitted on a Friday morning may have a due date as early as the following Monday.

		Services				Repair
Product	Activity/Features	Ordered	FOC	Guidelines	Installation Guidelines	Guidelines
POTS Residence	Conversion As Is		24 hours manual	20 minutes Fully Electronic Flow Through from IMA to SOP	Same business day if received before noon MT, or, Next business day if received later than noon MT	24 hours OOS 48 hours AS
	Conversion as Specified		24 hours manual	20 minutes Fully Electronic Flow Through from IMA to SOP	Three (3) Business Days Colorado and Minnesota only: Two (2) Business Days When requesting a(n) additional line(s) New Install Guidelines apply.	24 hours OOS 48 hours AS

Product	Activity/Features	Services Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
POTS Residence (Continued)	New Installs Address Changes Change Requests adding new lines Facility Check indicates "AVAILABLE" and DISPATCH "NO"		24 hours manual 20 minutes Fully Electronic Flow Through from IMA to SOP	Three (3) Business Days Colorado and Minnesota only: Two (2) Business Days **Minnesota only: If Advanced Intelligent Network (AIN) Features ² are included (ex. Remote Access Forwarding, etc.): Three (3) Business Days	24 hours OOS 48 hours AS
	New Installs Address Changes Change Requests adding new lines Facility Check indicates "AVAILABLE DISP. REQ" and DISPATCH "YES"		24 hours manual 20 minutes Fully Electronic Flow Through from IMA to SOP	Next available due date as indicated by Appointment Scheduler Note: Appointment Scheduler minimum default interval is Three (3) Business Days. Colorado and Minnesota only: Appointment Scheduler minimum default interval is Two (2) Business Days ** Minnesota only: If AIN Features are included (ex. Remote Access Forwarding, etc.): Three (3) Business Days	24 hours OOS 48 hours AS

² AIN Features are located in the Feature Exemption List.

Product	Activity/Features	Services Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
POTS Residence	Number changes without inward line activity, or		24 hours manual	Three (3) Business Days	24 hours OOS 48 hours AS
(Continued)	hunting changes without inward line activity		20 minutes Fully Electronic Flow Through from IMA to SOP	Colorado and Minnesota only: Two (2) Business Days	
	Addition or change of CO Features provided on 'Feature Exception List - 1 Day'		24 hours manual 20 minutes Fully Electronic Flow Through from IMA to SOP	One (1) Business Day	24 hours OOS 48 hours AS
	Addition or change of CO Features provided on 'Feature Exception List – 2 Day'		24 hours manual 20 minutes Fully Electronic Flow Through from IMA to SOP	Two (2) Business Days	24 hours OOS 48 hours AS
	Addition or change of CO Features not provided on 'Feature Exception List-1 Day' or 'Feature Exception List-2 Day'		24 hours manual 20 minutes Fully Electronic Flow Through from IMA to SOP	Three (3) Business Days Colorado and Minnesota only: Two (2) Business Days	24 hours OOS 48 hours AS
	PIC/LPIC change		24 hours manual 20 minutes Fully Electronic Flow Through from IMA to SOP	One (1) Business Day	24 hours OOS 48 hours AS
	Removal of CO Features		24 hours manual 20 minutes Fully Electronic Flow Through from IMA to SOP	Same business day if request is received before noon MT, otherwise next business day (includes Saturday)	24 hours OOS 48 hours AS

Product	Activity/Features	Services Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines	
POTS Residence (Continued)	Suspend/Restore	Add/remove "vacation hold"			24 hours OOS 48 hours AS	
	Deny/Restore	Treatment for non-payment	24 hours manual 20 minutes Fully Electronic Flow Through from IMA to SOP	Same business day if request received before noon MT, otherwise next business day (includes Saturday) If request is submitted after noon MT, and a same day due date is required, follow the escalation process detailed at www.qwest.com/wholesale/clecs/exescover.html	24 hours OOS 48 hours AS	

Resale

For Resale POTS Residence and Business, Saturday due dates are available under the following circumstances:

- ☐ The Saturday DDD must be at least the standard interval.
- ☐ For dispatched orders, a Saturday appointment must be available and reserved in Appointment Scheduler.

For Resale POTS non-dispatched orders, Saturday is counted as part of the standard installation interval, even if a Saturday due date is not desired. For example: when the standard interval is 2 Business Days, an LSR submitted on a Friday morning may have a due date as early as the following Monday.

Product	Activity/Features	Services Ordered	FOC Guidelines	Installation Guidelines	Guidelines
POTS	Conversion As Is		24 hours manual	Same business day if received	24 hours OOS
Business			20 minutes Fully Electronic Flow Through from IMA to SOP	before noon MT, or, Next business day if received later than noon MT	48 hours AS
	Conversion as Specified		24 hours manual	Three (3) Business Days	24 hours OOS 48 hours AS
			20 minutes Fully Electronic Flow Through from IMA to SOP	Colorado and Minnesota only: Two (2) Business Days	
				When requesting a(n) additional line(s) New Install Guidelines apply.	

Renair

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Resale

Product	Activity/Features	Services Ordered	FOC Guidelines	Installation Guidelines	Guidelines
POTS	New Installs		24 hour manual	Three (3) Business Days	24 hours OOS
Business	Address Changes				48 hours AS
(continued)	Change Requests adding		20 minutes Fully	Colorado and Minnesota only: Two (2) Business Days	
	new lines		Electronic Flow Through from IMA to SOP	1 WO (2) Dustiless Days	
	Facility Check indicates "AVAILABLE" and		Holli IMA to BOI	** Minnesota only: If AIN Features are	
	DISPATCH "NO"			included (ex. Remote Access Forwarding, etc.): Three (3) Business Days	
	New Installs		24 hours manual	Next available due date as indicated by	24 hours OOS
	Address Changes			Appointment Scheduler	48 hours AS
	Change Requests adding		20 minutes Fully	Note: Appointment Scheduler minimum	
	new lines		Electronic Flow Through from IMA to SOP	default interval is Three (3) Business Days.	
	Facility Check indicates			Colorado and Minnesota only:	
	"AVAILABLE DISP.			Appointment Scheduler minimum default	
	REQ" and DISPATCH "YES"			interval is Two (2) Business Days	
				** Minnesota only:	
		-		If AIN Features are included (ex. Remote	1
				Access Forwarding, etc.): Three (3) Business	
				Days	<u> </u>

Repair

Product	Activity/Features	Services Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
POTS Business (continued)	Number changes without inward line activity, or hunting changes without inward line activity		24 hours manual 20minutes Fully Electronic Flow Through from IMA to SOP	Three (3) Business Days Colorado and Minnesota only: Two (2) Business Days	24 hours OOS 48 hours AS
	Addition or change of CO Features provided on 'Feature Exception List – 1 Day'		24 hours manual 20 minutes Fully Electronic Flow Through from IMA to SOP	One (1) Business Day	24 hours OOS 48 hours AS
	Addition or change of CO Features provided on 'Feature Exception List - 2 Day'		24 hours manual 20 minutes Fully Electronic Flow Through from IMA to SOP	Two (2) Business Days	24 hours OOS 48 hours AS
	Addition or change of CO Features not provided on 'Feature Exception List - 1 Day' or 'Feature Exception List - 2 Day'		24 hours manual 20 minutes Fully Electronic Flow Through from IMA to SOP	Three (3) Business Days Colorado and Minnesota only: Two (2) Business Days	24 hours OOS 48 hours AS
	PIC/LPIC change		24 hours manual 20 minutes Fully Electronic Flow Through from IMA to SOP	One (1) Business Day	24 hours OOS 48 hours AS
	Removal of CO Features		24 hours manual 20 minutes Fully Electronic Flow Through from IMA to SOP	Same business day if request is received before noon MT, otherwise next business day (includes Saturday)	24 hours OOS 48 hours AS
	Suspend/Restore	Add/remove "vacation hold"	24 hours manual 20 minutes Fully Electronic Flow Through from IMA to SOP	Next Business Day (includes Saturday)	24 hours OOS 48 hours AS

Resale

Product	Activity/Features	Services Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
POTS Business (continued)	Deny/Restore	Treatment for Non-payment issues	24 hours manual 20 minutes Fully Electronic Flow Through from IMA to SOP	Same business day if request received before noon MT, otherwise next business day includes Saturday) If request is submitted after noon MT, and a same day due date is required, follow the escalation process detailed at www.qwest.com/wholesale/clecs/exescover.html	24 hours OOS 48 hours AS

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Resale

Product	Activity/Features	Services Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
PAL	Conversion As Is	1 to 19 Lines	24 hours	Same business day if received before noon MT, or,	24 hours OOS
				Next business day if received later than noon MT	48 hours AS
		20 or more Lines	48 hours	ICB	24 hours OOS
					48 hours AS
	Conversion As Specified	1 to 19 Lines	24 hours	Depends on changes requested. For instance, feature	24 hours OOS
				changes would follow feature change guidelines	48 hours AS
		20 or more Lines	48 hours	Depends on changes requested. For instance, feature	24 hours OOS
v Rushista (1905) v Rushista (1905)				changes would follow feature change guidelines	48 hours AS
	Number Changes without	1 to 19 Lines	24 hours	Three (3) Business Days	24 hours OOS
	inward line activity				48 hours AS
				Colorado and Minnesota only:	
		20 1 20 7 1	40.1	Two (2) Business Days	
		20 to 39 Lines	48 hours	Four (4) Business Days	24 hours OOS
		40 7	1001	TO TO THE TOTAL PROPERTY OF THE TOTAL PROPER	48 hours AS
		40 or more Lines	192 hours	ICB	24 hours OOS
	A 11:00 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1				48 hours AS
	Addition or change of CO Features provided on		24 hours manual	One (1) Business Day	24 hours OOS
	'Feature Exception List –		20 minutes F 11		48 hours AS
	1 Day'		20 minutes Fully Electronic Flow		
	1 Day		Through from IMA		
			to SOP		
	Addition or change of CO		24 hours manual	Two (2) Business Days	24 hours OOS
	Features provided on		24 nours manuar	Two (2) Business Days	48 hours AS
	'Feature Exception List -		20 minutes Fully		46 nours AS
	2 Day'		Electronic Flow		
			Through from IMA		
			to SOP		
	Addition or change of CO		24 hours manual	Three (3) Business Days	24 hours OOS
	Features not provided on			Lines (3) Dubinos Duys	48 hours AS
	'Feature Exception List -		20 minutes Fully	Colorado and Minnesota only:	40 HOURS AD
	1 Day' or 'Feature		Electronic Flow	Two (2) Business Days	
	Exception List - 2 Day'		Through from IMA	(-) =	

The Resale, UNE and Interconnection Service guidelines contained herein are subject to change at anytime by Qwest. Please refer to the Web location (http://www.qwest.com/wholesale/guides/sig/index.html) for the most current copy.